



## FAQ's: Buy Back Service

### 1. WHAT IS BUY BACK?

Buy Back is a unique service offered by BEC that allows you to sell back your unused foreign currency at the same exchange rate at which it was purchased. This helps you save money on leftover currency and eliminates concerns about inflation rates.

### 2. HOW MUCH DOES IT COST TO AVAIL THE BUY BACK SERVICE?

A non-refundable fee of KD 2.5 per receipt is charged to avail the Buy Back service.

### 3. CAN I AVAIL BUY BACK FOR MULTIPLE CURRENCIES?

Yes, you can avail Buy Back for multiple currencies. However, each currency transaction will be treated as a separate Buy Back transaction, and each will incur its respective Buy Back charge.

### 4. IS THERE A MINIMUM OR MAXIMUM LIMIT FOR BUY BACK TRANSACTIONS?

Yes, the minimum limit for Buy Back transactions is KD 50, During redemption, you can redeem unused foreign currency up to a maximum of KD 1000 and not less than KD 50.

### 5. CAN I REDEEM FOREIGN CURRENCY MORE THAN THE PURCHASED AMOUNT?

No, you can only redeem the same amount or less than what you originally purchased, but not more.

### 6. IS THERE A TIME LIMIT TO REDEEM THE BUY BACK GUARANTEE?

Yes, Buy Back transactions must be redeemed within 30 days from the original purchase date.

### 7. CAN I AVAIL AND REDEEM THE BUY BACK SERVICE AT ANY BRANCH?

No, the currency must be returned to the same branch where the Buy Back transaction was made.

### 8. CAN I CANCEL THE BUY BACK AND GET A FULL REFUND INCLUDING THE FEE?

No, once the system generates the receipt, cancellation is not possible. Redemption is the only option available.

